



Aspen Arbor

ANIMAL HOSPITAL

Saturday and Sunday Special Pickup and Drop off Guidelines and Agreement

If your pet is scheduled for a special pickup or drop off on Saturday evening, Sunday morning or Sunday Evening, please follow these specific guidelines:

- Please arrive on time for your pet’s scheduled pick up. This time has been reserved for your pet! If you do not arrive at your scheduled time, we will be unable to discharge or admit your pet until normal business hours. For example, if you’re late for a 5:40pm Saturday special pick up/drop off time the next available time will be Monday morning at 7:30am. Also, please be aware that our kennel staff are unable to answer phone calls or emails while we are outside of our normal business hours (Please see hours listed below).
- Our special pick up and drop off times are at 5:30pm Saturday, 9:30am Sunday and 5:30pm on Sunday. Please be patient as there may be multiple choosing this option!
- Please be patient! Our kennel staff are usually very busy preparing multiple pets for pick up and may be slightly delayed in getting to the front entry door!
- If you need to cancel your special pick up, you can text us via the Pet Desk app or at (303)423-6021. We are not able to change pick-up times after business hours.

Guest Pick Up

- We have pet parents pre-pay for our early pick-up guests at the time of drop off. This helps quicken the pick-up process allowing pet parents to get their pet home and spend some much-needed time with them!

Your Scheduled Pick Up/Drop Off Time Is: _____

Phone Number Where Person Picking Up/Dropping Off Can Be Reached _____

*****By Signing Below, I acknowledge I understand and agree to follow the Special Pick up and Drop off Guidelines.**

Pet Parent/Guardian Signature

Today’s Date

Date and Time of Special Pick up/Drop off